


# Waikiki Community Center

## Impact Report 2019-2020

Caring for kupuna, keiki, community as `ohana



# Touching the Lives of Kupuna



## Keeping Kupuna Safe During COVID-19

### Senior Safe Ride

We helped hundreds of seniors who did not feel safe on public transportation during the pandemic. We arranged for safe rides to medical appointments and to access food and basic supplies.

### Kupuna Food Needs

Partnering with different food agencies, we made over 8,000 deliveries of groceries and hot meals to area seniors in need during the pandemic lockdowns. We also worked with a local farmers to bring fresh produce to our seniors.

8,900+

number of sessions to help vulnerable seniors stabilize in crisis



### Tech Savvy Seniors

Most of our seniors were unable to access online resources as access almost every resource was moved online. In addition, seniors were at high risk for physical, cognitive and social/emotional decline due to social isolations. Our Virtual Community Center filled with interactive activities, iPad lending library, and technology training opened up new worlds and critical resources for isolated kupuna.



6,403

number of sessions/resources provided monthly through our Virtual Community Center

### Active Aging

The effects of the isolation that resulted from the pandemic made engaging our seniors more critical than ever.

### Helping Seniors in Need

Connecting seniors to resources has never been more important. We held more than 8,900 sessions with vulnerable seniors to stabilize their situations, guiding them through a complex web of programs/services and the qualification criteria and application processes that come with each of them.

The pandemic amplified and shone a spotlight on the vulnerabilities of seniors like never before. In response, WCC ramped up senior services.



# Keiki

*Change the first five years,  
change a life*

The first five years of life set the foundation for lifelong learning and success. WCC Early Education Program is closing the achievement gap between children from lower income families and their more advantaged peers. Engaging keiki in quality, whole-child experiences and developing family engagement skills during this crucial period of brain development puts our youngest learners on a path to success in school and beyond.



# Helping Children Succeed

89% of our keiki were from low-to-moderate income families

90% met developmental benchmarks

85% of families were more confident supporting their child's learning

## Keiki Building Community

"Through our unique Keiki Building Community program, our preschoolers learn they are not too young to make a difference! Teachers connect real life issues that affect our community with classroom learning, like air and water pollution, hunger and homelessness. Children not only learn about community challenges but also discuss ways they can help and then take action. In 2020, after learning about impact of the pandemic on our visitor industry workers, they collected food to donate to those affected."



# Community

## Emergency Food Pantry

Demand for our food pantry increased by more than 400% during the pandemic. We served nearly 3,700 people.

Many of our kupuna and lower income residents do not have vehicle access and our Center was one of the few sites during the pandemic where recipients could access food without a car.

## Rental Assistance

The economic crisis brought on by the pandemic particularly impacted our visitor industry. WCC responded by distributing nearly \$1.7 million dollars in rental assistance to those whose incomes were impacted by COVID-19.

1.7 million

amount of rental assistance given to those impacted by COVID-19

## Troy is so thankful for the WCC Foodbank:

"I look forward to coming down here to get the essentials I need to get by for another day or two. They know you like family, even know your dog's name. They even try to feed my dog. Anybody who has ever been hungry knows their help is major. Thank you, and God Bless you. They even know my name."



## Community Partners

- Hope Chapel Waikiki
- Legacy Foundation
- Native Hawaiian Hospitality Association
- United Self Help
- Waikiki Beach Chaplaincy
- Waikiki Health

WCC partners with other nonprofits on our campus so community members can access a wider array of programs and services.



400%

increased demand for our emergency food pantry during the pandemic



# Board of Directors 2020

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*Kamehameha Schools (retired)*

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*First Hawaiian Bank (retired)*

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# Mahalo to our 2019-2020 Donors

## \$90k+

Hawaii Community Foundation  
Aloha United Way  
Samuel & Mary Castle Foundation

## \$20k to \$50k

G.N. Wilcox Trust  
Elite Parking Services  
Friends of Hawaii Charities  
Bank of Hawaii  
Harry & Jeanette Weinberg Foundation  
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Honolulu Star Advertiser  
Teresa F. Hughes Trust  
Atherton Foundation  
McInerney Foundation

## \$10k - \$19,999

ARDA Hawaii  
Carlsmith Ball  
The Cooke Foundation  
First Hawaiian Bank  
Gloria Kosasa Foundation  
International Market Place  
Jean & William K.H. Mau Foundation  
Kamehameha Schools  
Ouida and Doc Hill Foundation  
The Queen's Health Systems  
Spam Jam Foundation  
Tommy Holmes Foundation

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Atrium Holding Co.  
Brookfield Properties  
Barbara Campbell  
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Cultural Surveys Hawaii  
Enterprise Holdings Foundation  
Halekulani  
Hawaii Dental Service  
Hawaii Hotel Industry Foundation  
Hawaiian Electric

Hilton Hawaiian Village  
InForm Designs  
Lili'uokalani Trust  
Steven Loui  
Mark Development  
Roberts Hawaii  
Saint Frances Healthcare System  
Southwest Airlines  
Swinerton Builders  
TS Restaurants  
Susan Todani  
United Laundry Services

## \$3k - \$4,999

ABC Stores  
Allied Builders System  
Aqua-Aston Hospitality  
Atlantis Adventures  
The Beall Corporation  
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Castle Resort & Hotels  
DFS Hawaii  
Dust-Tex/Hakuyosha International  
DVD Now  
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Outrigger Hospitality Group  
Pacific Guardian Life  
Polynesian Adventure Tours  
Rider Levett Bucknall  
Royal Hawaiian Center/  
The Festival Companies  
Summa International  
Yuriko Jane Sugimura  
Team Clean, Inc.  
Trump International Hotel Waikiki

Waikiki Beach Activities  
Waikiki Beach Marriott Resort & Spa

## \$1k to \$2,999

Alexander & Baldwin  
Aloha State Refrigeration  
ALTRES Staffing  
Violeta Arnobit  
David & Lisa Asakura  
Bishop Street Law Group  
Ronald Brown  
Charles Campbell  
Darlene Czarcinski  
Dave & Linda Yonamine Foundation  
Sean Dee  
E Noa Tours  
Richard Egged



Elliott Construction  
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Lucky Holdings, Inc.  
Lululemon  
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Pacific Resource Partners  
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Port Cruise Hawaii/Waikiki Beach  
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Ronald Reddick  
Linda Rodrigues  
Schlack Ito  
SSFM International, Inc.  
Timothy Steinberger  
Vanguard Charitable

Waikiki Beach Services  
Nancy Wallace  
Watumull Fund

## \$500 to \$999

Steven Ai  
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Nobuko Cushing  
Dave Foster Builders, Inc.  
DFS Hawaii  
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Hawaii Malls  
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International Market Place  
Roland Jefferson  
Ann Kutaka  
Marr Jones & Wang  
Pac Rim Marketing  
PR Tech  
Royal Hawaiian Heritage Jewelry  
Securitas Security  
Waikiki Resort Hotel  
Dennis Whiteherse  
Jerrold Wong

## \$250 - \$499

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Corey Campbell  
Leann Choy  
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Hawaiian Building Maintenance  
Hawaiian Cool Water  
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Jill Okimura  
Erica Pang  
Kathy Pang  
Judith Pavey  
Franco Robert



# Mahalo to our 2019-2020 Donors

## \$250 - \$499 continued

Neil Ross  
Chris Shuler  
Minako Taniguchi  
Stanley Tokumaru  
Eunice Toma



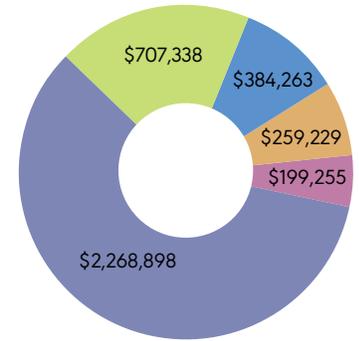
Ann Miyasato  
Donna Miyashiro  
Leslie Monteville  
Charlyn Moore  
Mary Moran  
Neil Murakami  
Margaret Murchie  
Linda Nelson  
Wynn & Caryn Okuda  
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Eric Sonnenberg  
Elaine Suzuki  
James Szyper  
Herman Tachera  
Ann Takenaka  
Mikiko Tanaka  
Chris Thibaut  
Stanley Tokumaru  
Sabrina Toma  
Joseph Uno  
Waikiki Beach Marriott  
Jill Walder  
Gregory Walker  
Justin Walthall  
Mary Waterhouse  
Jill Wheatman  
Linda Wong  
Jeannie Wong  
Sandra Wood  
Steven Yim  
Lynda Yonamine  
Linda Yonamine

Hawaiian Pro AC, LLC  
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## \$100 - \$249

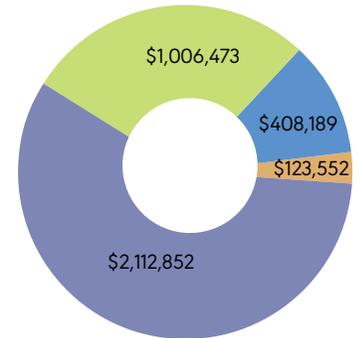
Ace Medical  
Valaree Albertson  
Amazon Smile  
Tsuneko Arai  
Kim Balisacan  
Benevity Community Impact Fund  
Mary Berman  
Carol Birmingham  
Mellissa Cedillo  
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Hawaii Lodging & Tourism  
Association

## Financials



### Revenue and Support \$3,818,983

- Contributions
- Program Income
- Government Grants
- Facilities & Misc.
- Fundraising Events



### Expense by Category \$3,651,065

- Senior & Community Services
- Early Childhood
- Facilities-Nonprofit Use
- Supporting Services



Aloha kakou!

This past year has been an extraordinary year.... however, I'm proud to say that a kind of renaissance at the Waikiki Community Center has emerged out of struggle.

We recognized that real and immediate needs like food security, housing assistance and access to computers and transportation needed to be addressed urgently during the pandemic. At the same time, however, we realize that services still need to be shifted "upstream" from providing band aids to also provide longer term solutions. These include providing preschool educational equity, social equity and building resilience in our community with jobs, lifestyle and wholistic programs.

This has been our paradox over the past year. I'm proud to say that the WCC has served our community with flying colors in a very difficult environment. We are so grateful to our generous donors, many community partners, fantastic Board and dedicated and compassionate Staff who have made this all possible.

We hope you will continue to support in our mission to treat keiki and kupuna as ohana, for a more vibrant and resilient Waikiki.

Mahalo piha,

Susan Todani, Board Chair



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